

From the Ocean Warriors Surf Life Saving Club, powered by Oceanstoke Sports LLC

## TERMS OF SERVICE

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## Term Payment:

All Training Term payments must be made in advance. Latecomers to the club/program will incur a prorata fee. New members agree to pay the annual registration fee which includes Uniform.

## Refund:

Oceanstoke Sports LLC is committed to ensuring member satisfaction and we aim to ensure the consistency of every training session during the term. Nevertheless, if there is an abrupt alteration or cancellation in the training schedule due to unforeseen circumstances or reasons outside our control, such as inclement weather, we will make every effort to provide you with an alternative option.

For term payments, no refunds will be issued for term fees. In exceptional circumstances, a partial refund may be considered at the discretion of the Oceanstoke Sports LLC management.

## Exceptional circumstances could include:

**Injury or Illness:** In cases of injury or illness preventing participation, a refund may be considered upon submission of a medical certificate. The management will review such requests on a case-by-case basis.

**Club Discretion:** Oceanstoke Sports LLC reserves the right to make exceptions or amendments to this policy in special circumstances, at the discretion of the Oceanstoke Sports LLC management.

Any refunds will be made onto the original mode of payment.

5. OFFICE FOREIGN ASSETS CONTROL (OFAC) SANCTIONED COUNTRIES. Oceanstoke Sports LLC will not trade with or provide any services to individuals and companies owned or controlled by, or acting for or on behalf of, OFAC targeted countries AND individuals, groups, and entities, such as terrorists and narcotics traffickers designated under the OFAC programs that are not countryspecific.



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